Jesper Antonsen

Summary

Over the last 18 years, Jesper has led significant renewal and transformational change across Federal and State Government. Jesper is a trusted advisor to health departments and agencies across Queensland (QLD), South Australia (SA) and New South Wales (NSW), the Australian Digital Health Agency, NSW and QLD Treasury and the Public Service Commission. He has worked at executive and delivery levels to embed public policy, organisational and commercial strategy, health service and system reform and significant programs and projects. As a transformational leader, Jesper has successfully established and implemented significant public policy, high-risk and complex programs and projects as well as sustainable organisational capability and capacity, and led the turnaround of significant programs in distress. He has diverse experience in commissioning, supply chain and strategic sourcing, infrastructure and planning, shared services, child protection, health, education, and ICT. More recently, Jesper has established and lead the Queensland quarantine and isolation taskforce which included the construction of purpose-built infrastructure. He has also led the supply chain response to COVID-19 in one of Australia's more geographical dispersed states and has been a Health Partner with PwC in NSW and Queensland. Jesper continues to work with Government Executives in review, planning and organisational strategy.

Employment History

October 2021 to Now   **Skotte Group**
Director

- Establish the Quarantine and Isolation Taskforce in Queensland Government to oversee vaccination policy interpretation and use of quarantine and isolation facilities;
- Establish policies and procedure to support quarantine and isolation;
- Manage multi-disciplinary teams from various consulting, contractor and supplier organisations;
- Leadership for purpose-built facilities quarantine and isolation facilities;
- Media and political engagement and management;
- Community consultation and stakeholder management; and
- Procurement and commercial management of significant contract.

October 2020 to September 2021   **Innovo Pty Ltd**
Director

- Restarted Innovo Pty Ltd as a consulting business delivering strategy, program, performance and organisational redesign advisory services;
- Led the procurement review of Queensland Health working with Energy and Public Works, Queensland Treasury and the manufacturing departments;
- Delivered data analytics and insights capability for supply and demand decision-making;
- Assessed 'purchase to pay' processes to streamline and improve Health supplier payments;
- Designed new contracting and commercial models that are fit for purpose to health needs; and
- Determined underpinning technologies to support procurement transformation.

November 2017 to October 2020   **PwC**
Partner (Health and Technology)

- Led the NSW Health Technology team for PwC in the Sydney office;
- Delivered business cases and implementation strategies for major hospital redesigns and commissioning;

- Provided implementation services;
- Managed all commercial and legal aspects required as a Partner;
- Design, built and managed a health practice team;
- Undertook significant program review and assurance work for a Queensland Government Client resulting in program realignment and delivery that was highly complex and under public scrutiny; and
- Led the COViD-19 supply response for a major State in Australia.

December 2016 to September 201   **Australian Digital Health Agency**
Director (consulting)

- Development of the Agency's FY2017/18 workplan, budget and engagement strategy;
- Board, Jurisdictional Council and COAG approvals;
- Operational and resources planning including efficiency measure to address operational effectiveness;
- Program Director for National Digital Health Strategy;
- Financial management and realignment; and
- Portfolio, program and project management office.

June 2016 to December 2016   **NSW Treasury**
Director, Commissioning New South Wales

- Developed NSW Government Commissioning and Contestability Policy and Practice Guide;
- Whole of government consultation and engagement at the Secretary, Deputy Secretary and executive levels;
- Policy launch including sector and industry awareness and capability development;
- Strategy and practice advice relating to commissioning and contestability initiatives in health, industry and justice;
- Communications and engagement plan development and advice;
- Business case framework, guidelines and assurance review; and
- COAG Agreement advice and input for federal Human Services Reform.

September 2014 to June 2016   **NSW Health**
Program Director, Corporate Programs eHealth NSW

- Program strategy, business case development and benefit management;
- Technology strategy and conceptual design in relation to integrations of corporate technologies including business and information architecture;
- Commercial and program risk management;
- Vendor management, strategic procurement and contract negotiations;
- Highly complex legal;
- Payroll and rostering program realignment and delivery;
- Strategic stakeholder management at all levels across the health system and central agencies; and
- Human resource management for over 100 consultants, contractors and staff.

November 2013 to October 2014   **Multiple Queensland Public Service Organisations**
Strategic Advisor and Program Delivery

- Government renewal strategy, new business models, organisational design and project delivery;
- Program and project office design, establishment, recruitment and leadership;
- Capability and capacity development for program and project offices to deliver contestability and renewal programs;
- Executive mentoring, advice, capability and capacity building for major reforms programs;
- Independent advice to government agency renewal boards chaired by respective Ministers and Directors-General;
- Strategic planning and development of new commercial models for complex services; and
- Procurement and market engagement on complex commissioning opportunities.

January 2013 to October 2013   **Queensland Health and Public Service Commission**
Executive Director, Contestability Branch

- Designed and developed the Queensland Health and Queensland Government Contestability Frameworks in collaboration with the Public Service Commission;

- Established the Contestability Branch within Queensland Health and prioritised and planned the contestability forward program supporting the Blueprint for better healthcare in Queensland;
- Established the organisation structure and recruited the commercial, analytical and procurement skills to undertake the contestability renewal;
- Developed the contestability capability and capacity building framework for Queensland Health, which has been used in the development of the Queensland Government contestability capability model;
- Generated awareness and built knowledge relating to contestability and associated practice standards;
- Established the Queensland Health Contestability intranet site with online guidance material, tools and Q&As to support organisational change; and
- Ongoing provision of advice in relation to strategic commissioning, strategic sourcing and contestability across the Department and for other government agencies.

May 2011 to December 2012   **PwC**
Senior Manager (Queensland Health Payroll remediation)

- Significantly contributed to the develop of the payroll strategy for the incoming government including the priorities, solution design, costings and scheduling;
- Developed the concept and business case for the establishment of the Payroll Portfolio which included the merger of three major divisions;
- Provided oversight for the establishment of the program management office including methods, tools, governance and controls;
- Worked with senior political and state government officials in relation to payroll progress and the forward plan;
- Managed all matters in relation to external and internal audit;
- Provided direct advisory support to the Deputy Director General, Human Resource Services, Executive Director - Payroll Portfolio and Executive Director Payroll Program;
- Managed resources including the engagement of skilled consultants and contractors as needed; and
- Program and project mobilisation and assurance.

October 2010 to April 2011   **Arup Pty Ltd**
Senior Associate

- Established and managed the Program Management Office for Queensland Health's Payroll Improvement Program;
- Appointed as Program Director by the Deputy Director General Human Resources Services to run a high risk, unionised, complex and time sensitive program (program name withheld);
- Guided the Queensland Audit Office in their review of the Payroll Improvement Program and Payroll Stabilisation Project within Queensland Health;
- Provided governance advice on the establishment and transition from the Payroll Improvement Program to the current Payroll Portfolio; and
- Managed tender processes within Arup and lead business development in relation to Queensland Government for the Program and Project Management business in Brisbane.

May 2008 to October 2010   **Growth Management Queensland**
Director, Infrastructure Program Management

- Planned and programmed the South-East Queensland Infrastructure Plan and Program ($134 billion / 402 identifiable projects) resulting in CBRC approval and input into the 2009 and 2010 State Budgets;
- Provided program advice concerning urgency, priority, affordability, sequencing and risk to the Infrastructure CEO Committee resulting in better project outcomes;
- Developed and managed supporting program information management systems and tools including the development of the iProM system software (Infrastructure Program Management system);
- Managed and consulted whole of government stakeholders from all infrastructure delivery agencies in order to achieve an agreed, prioritised and funded infrastructure program;
- Managed and led consultants, contractors and senior staff within a multi-disciplined program, project and operational team;
- Developed and implemented a state-wide framework for prioritisation and sequencing for infrastructure projects which was supported by Infrastructure Australia; and
- Represented the Department on senior forums relating to program and project delivery and governance.

May 2007 to May 2008   **GHD Pty Ltd**
Principal Management Consultant

- Developed project management methodology as a saleable product for the Management Consulting business group;
- Developed Project Health Check Framework for Department of Main Roads for a review of 70 infrastructure projects across a region;
- Developed QR's strategic asset management organisational blueprint, project portfolio and business case ($20 million over 5 years) based on an MSP approach and established the Program Implementation Office; and
- Reviewed and enhanced the information management framework for the new Water Gird Manager on behalf of the Department of Treasury.

September 2006 to May 200   **Department of Natural Resources**
Director, Program Management Office

- Established NRW's Program Management Office including recruitment, development of the delivery model, senior stakeholder engagement and implementation of project portfolio prioritisation tools;
- Management of the ICT project portfolio ($9 million capital program per annum) and the associated prioritisation and reporting processes;
- Led the establishment of a portfolio management approach for 200+ projects within NRW's Water Division, resulting in a structured and prioritised approach to their portfolio relative to the Division's resources;
- Reviewed distressed projects including the Water Management Systems, ELVAS and Waterwise Rebate Scheme and implemented reform strategies;
- Developed a Systems Development Outsourcing Framework that has since been further enhanced by the Queensland Government Chief Information Office as policy across government; and
- Acted as CIO and General Manager representing the Department in a number of National and State forums.

September 2004 to September 2006   **Department of Child Safety**
Assistant Director Information Services Branch

- Program managed the development and implementation of key Child Safety Blueprint projects including Structured Decision Making (SDM), Adoptions Case Managements, Suspected Child Abuse and Neglect (SCAN) and Complaints Management. SDM and SCAN are now used across all Child Safety Service Centres to regulate and support decision making thus minimising associated risks for children, families and staff;
- Acted in an advisory capacity to the joint project sponsors for the Child Protection Integrated Client Management System which was a multi-million dollar, high risk and complex investment;
- Established the Program and Project Office including methodology, tools and templates, risk management, business process re-engineering, project costing, business case development and system governance; and
- Planned the implementation of the Whole of Government Standard Offering for HR and Financial Management (SAP).

Key Skills and Capabilities

- Commercial strategy and strategic procurement
- Distressed program turnarounds

- COVID-19 Supply chain response
- Gateway review

- Quarantine and isolation policy and implementation
- Health policy and funding

- Portfolio, program and project management
- Portfolio, program and project management

- Business strategy, planning and execution
- Complex public policy development

Qualifications/Memberships

- Bachelor of Business – Health Information Management

- Diploma in Project Management (PMBoK) (Certificate V)

- RegPM Accreditation – Australian Institute of Project Management (PMBoK)

- PRINCE2 – Project Management Methodology

- Managing Successful Programs (MSP) – Programme Management Practitioner Level (Reg No. MSPR/A1717)

- Certificate V – Project Management

- Managers Certificate - IT Service Management (ITIL)

- Foundations Certificate - IT Service Management (EXIN Reg No. 534726)